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Graduate Studies Office Hours

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Tuesday and Wednesday
1 — 6 p.m.
or by Appointment

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Celebrating Professor Novak's Amazing Career



The amazing career of Professor Terry Novak ended with his sudden death on Aug. 15, 2009. No one who knew him will be surprised to hear that he was hard at work the day before he died. Everyone who had the chance to work or study with Dr. Novak gained from that experience. Many people who had no idea who he was benefitted greatly from his positive energy, creativity and incredible work ethic.

His career in public service dates back at least to his 1966 appointment as assistant city manager in Anchorage, Alaska. In 1969, he moved into the role of city manager in Hopkins, Minn. From there he became city manager of Columbia, Mo., in 1974. It was in 1978, that he moved to Spokane, Wash. to become its city manager. When he retired from that position in 1991, he joined Eastern Washington University as the vice president for business and finance. While serving in that capacity, he also began teaching in EWU's MPA program. Before joining the MPA faculty on a full-time basis in 1999, he also served EWU as a Dean of Extension and director of the Joint Center for Higher Education at the Riverpoint Campus.

Among his many impressive accomplishments as city manager of Spokane were helping obtain financing for Veterans Memorial Arena, creating the Ag Trade Center, bringing water a sewer line to the West Plains area, and making it possible for the state of Washington to acquire the property that is now the Riverpoint Campus. He was also quite involved in some controversial decisions, including the waste-to-energy facility and the River-Park Square downtown mall. In recent years he was an active member of Friends of the Falls, a non-profit organization involved in trying to establish a white water park on the Spokane River west of the downtown area. He also remained part of the delegation of people who would travel to Olympia during the legislative session to promote policies that would benefit the greater Spokane area.

People who worked for Novak when he was city manager of Spokane often referred to him fondly as "the big guy." His management style was to give his department heads a lot of discretion but hold them accountable for results. He also knew when to take time on decisions and when to make them quickly. While he kept an open door, he had little patience for delaying tactics—or even for people who took a long time getting to the point. He did not worry a lot about ruffling people's feathers, saying he was focused on getting things done.

As a professor, Novak was devoted to his students. He was willing to meet with a student who needed his help most any time of day, most any day of the week. He did not seem to understand the concept of a weekend as a time away from work. His teaching style was both intellectually challenging and practical.

Comments from students upon learning of his death included:

"He had a tremendous impact on my learning, my development as a graduate student, and my development as a person. His kindness, coupled with this knowledge and passion for public administration created a learning environment that I appreciated."

"Dr Terry Novak challenged me to look deep for the issues. What were people really saying and find the 'bottom line'. He taught our class how to implement in times of crisis. His spirit goes with me as I work. I will always be grateful for his insight."

"I know that I am a better person for having known him. He certainly made an impact on my life."

Dr. Novak was a wonderful colleague, a marvelous practitioner of the art of public administration, an impressive teacher, and a fine friend. He will be greatly missed.

The MPA Program has established a scholarship fund to honor Dr. Novak. Contributions may be sent to:

Terry Novak Public Service Scholarship Fund
EWU Foundation
102 Hargreaves Hall
Eastern Washington University 5th Street

Faculty Updates



Dr. Larry Luton

Dr Luton recently attended the National Association of School of Public Affairs and Administration meeting in Washington, DC, where he was able to learn more about professional accreditations for Masters in Public Administration programs.

Dr. Luton is currently working on a short story based on his experience of serving with the Mayors Task Force on Sustainability. He plans to present it at the March 2010 ASPA meeting.

His book on qualitative research approaches for public administration has been accepted for publication by M.E. Sharpe. Expected publication is Fall 2010.

Dr Luton will serve as the EWU Faculty Legislative Liaison winter quarter 2010.



Dr. Dee Martin

Dr. Martin is working with the Spokane County Family Law Court and the Fulcrum Institute on a mediation grant project. For families with minor children, the grant will assess the effectiveness of mediation as a component of the marriage dissolution process.

Dr. Beth Murff is providing statistical expertise to the project.

Dr Martin will be teaching *Negotiation Skills* Winter Quarter.



Dr. Robert Zinke

Dr Zinke is currently working on his book related to the history of public administration. He has recently been looking at administrative institutions in Islamic Spain between 900-100AD as well as medieval administrative institutions.

Dr Zinke represents the faculty at large as he is currently serving in his fourth year as the treasurer for the faculty organization. He attends senate meetings that conduct university business as it relates to the faculty.

In his free time, Dr Zinke is currently training to backpack in the Rocky Mountains of Colorado at the 12,000-foot level. He also makes time for his three children and dog, Daisy.



Dr. Rosanne London

After being a quarterly faculty member last year, Dr. London is really excited to be on board as a full-time professor with the Masters in Public Administration Program at Eastern Washington University this year.

Dr. London enjoys observing politics and public administration at work and researching non-profit organizations. She is currently doing research with the goal of writing a case study addressing the nonprofit organization Women Helping Women. She also hopes to begin research on the Bloomsday organization in Spokane this January.

In her spare time, Dr. London's passion is quilting and she is looking forward to using her new sewing embroidering machine.

A teacher effects eternity ; he can never tell where his influence stops. ~ Henry Brooks Adams

Alumna Update: Molly Myers Jakubczak



For the past nine years, Molly Myers has been the Communications Manager for Spokane Transit Authority. With a long-term interest in assisting government-citizen relationships, Molly has sought to improve and enhance the public sector as it relates to transportation in the greater Spokane area. As a manager, Molly is responsible for managing the communications, marketing, advertising, public and media relations, and promotional functions for the services of Spokane Transit Authority. She is responsible for all community outreach and involvement programs within the agency. Molly oversees a staff of two full-time communication specialists as well as a part-time clerical support staff.

Molly received her BA in government from Eastern Washington University in 1989. She has always had an interest in politics and government. After receiving her degree, Molly decided to enhance her educational experiences by enrolling in EWU's graduate Public Administration program. She received her MPA in 1991, and immediately began working as an assistant to the city manager for the city of Spokane. Molly was able to broaden her experience in policy analysis by developing and implementing programs as a result of her research.

Over the years, Molly has witnessed a dramatic improvement in the level of success at the Spokane Transit Authority in three specific areas: (1) three successful ballot initiatives for local transportation improvements; (2) a radical change in the attitude and perception of the community toward public transportation as a whole; and, (3) ridership has increased by more than 45 percent in the past three years.

Student Update: Polo Hernandez



Polo Hernandez is in the Washington Army National Guard and is currently interning at Sacred Heart Women's and Children's Hospital in Spokane, Wash., and is recently back from his first deployment.

Growing up, Polo overcame much adversity and dealt with many hardships as a result of personal choices. At the age of 24, he decided that an education would be the only way to turn things around, and at the same time, have his voice heard. He recalls listening to a Hispanic lecturer at Big Bend Community College, and him saying, "The only way to have your voice heard, is to level the playing field, and education is equalizer."

He received his undergraduate degree in religion and philosophy from Gonzaga University in 2007. After graduating, he went to Basic Training and Advanced Individual Training and joined the U.S. Army. In 2008, he went to Iraq and served nine months in the war. He was released from the war early to attend an officer candidate school, where he is currently learning to be an officer in the National Guard and plans to eventually become a lieutenant. As a combat engineer, Polo's job was to do convoy security and force protection.

Polo is currently working on his Masters in Public Administration with a certificate in Health Services Administration. He plans on finishing the program in the summer of 2010.

Eventually, Polo would like to work for the United Nations. He has a desire to do humanitarian work in helping to establish healthcare in developing countries. He plans to begin this journey somewhere in Latin America.

DEPARTMENT
OF URBAN
PLANNING,
PUBLIC AND
HEALTH
ADMINISTRATION

Winter and Spring Course Schedule

Course #	Winter 2010	Days	Professor	Cr.	Course Hours	Dates
501.4	P.A. Research Approaches	M	London	4	6-9:30 p.m.	
505.4	Public Policy Cycles	T	London	4	6-9:30 p.m.	
513.4	Pub. Planning & Budgeting	R	Gemmill	4	6-9:30 p.m.	
515.4	Admin Law & Regulation	W	London	4	6-9:30 p.m.	
525.4	Grantwriting & Admin	F	Zinke	4	6-10 p.m.	1/22 and 2/19
		S			9 a.m. -5 p.m.	1/23 and 2/20
		U			1-5 p.m.	1/24 and 2/21
531.4	Intergovt'l Rltns & Admin	R	Zinke	4	6-9:30 p.m.	
561.4	P.A. in Film and T.V.	F	Zinke	2	6-10 p.m.	2/5
		S			9 a.m. -5 p.m.	1/29
		U			1-5 p.m.	1/30
596.41	Negotiation	S	Martin	2	6-10 p.m.	1/9
		F				1/29
		S				1/30
598.4	Diversity Issues in P.A.	F	Wheatley	2	6-10 p.m.	2/26
		S			9 a.m. -5 p.m.	2/27 and 3/13
Course #	Spring 2010	Days	Professor	Cr.	Course Hours	Dates
503.4	Concepts and Values of P.A.	T	Zinke	4	6-9:30 p.m.	
507.4	Public Policy Analysis	W	Luton	4	6-9:30 p.m.	
509.4	Public Personal Management	M	London	4	6-9:30 p.m.	
511.4	Public Sector Org Thy and Dyn	R	Martin	4	6-9:30 p.m.	
517.4	Professional Employment	F	London	2	6-10 p.m.	6/4
		S			8 a.m. -6 p.m.	6/5
		U			8 a.m. -6 p.m.	6/6
555.4	Political Executive	R	London	4	6-9:30 p.m.	
563.4	Public Sector Ethics	T	Zinke	4	6-9:30 p.m.	
596	Public Relations for P.A.	F	Wheatley	2	6-10 p.m.	4/30
		S			9 a.m. -5 p.m.	5/1 and 5/15
598.41	Performance Budgeting	F	Fuller	2	6-10 p.m.	4/2
		S			9 a.m. -5 p.m.	4/3 and 4/17

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