
Debra Morgan, M.Ed.
Senior Lecturer
Accounting and Information Systems
College of Business and Public Administration
dmorgan@ewu.edu

Professional Interests

Academic Background

M.Ed. Eastern Washington University, Cheney, WA, Computer and Technology Supported Education, 2000

B.Ed. Eastern Washington University, Cheney, WA, Computer and Technology Supported Education, 1997

A.A. Spokane Falls Community College, Spokane, WA, Accounting, 1982

Certifications

Microsoft Office Specialist (MOS) Excel 2013, 2014 (2014), Spokane, WA.

WORK EXPERIENCE

Academic Experience

Senior Lecturer, Eastern Washington University (2007 - Present), Cheney, Washington.

Lecturer, Eastern Washington University (2000 - 2007), Cheney/Spokane, Washington.

Computer Technician, Reid Elementary (1999 - 1999), Cheney, Washington.

Substitute Teacher, West Valley School District (1998 - 1999), Spokane, Washington.

Substitute Teacher, Cheney School District (1998 - 1999), Cheney, Washington.

Non-Academic Experience

National

Exam Administrator, Cheney Counseling Center (1998 - 2009), Cheney, Washington. Gayle Muir
Computer Consultant Owner- Morgan Computing Systems Support, Self Employed - Morgan Computing Systems Support (1989 - Present).

2014-2015: Morgan Computing Systems Support, Technical consulting and support, hardware, software, internet, web development, training, Continuous technical support in hardware, software, and internet applications. This involves both paid consulting and approximately 20 hours monthly volunteered non-paid consulting, Spokane/Cheney, Washington (State).
Computer consulting; installation and troubleshooting of computer hardware, software, web design, networks, security systems, smart phone setup, etc. Consulting services pertaining to spreadsheet development. Recently, support of newer operating systems Windows 7, Windows 8. (1989 - Present)

2014-2015: Eastern Washington University, Continuous consulting activities including computer hardware and software installation, configuration and troubleshooting, e-readers, printers, network configuration, Windows 8 operating system.

2012-2013: Eastern Washington University, Continuous consulting activities including computer hardware and software installation, configuration and troubleshooting, e-readers, printers, network configuration, Windows 8 operating system.

2009-2010: Technical consulting and support, hardware, software, internet, web development, training, Continuous technical support in hardware, software, and internet applications. This involves both paid consulting and approximately 20 hours monthly volunteered non-paid consulting, Spokane/Cheney, Washington (State).

Computer consulting; installation and troubleshooting of computer hardware, software, web design and networks. Consulting services pertaining to spreadsheet development. Recently, support of newer operating systems Windows 7, Windows 8. (1989 - Present)

Courses Taught

Courses from the Teaching Schedule: Information Technology in Business, Information Technology in Business - Distance Learning

Courses taught, but not in the Schedule:

Spreadsheet Modeling for Business Applications - Distance Learning

Data Communications and Network Fundamentals

Business Database Applications

Web Development

Other Teaching Activities

Course (New) - Creation/Delivery: Conventional

2015-2016 - Course design. Redesigned course to advanced learning in MS Excel and Access programs and MIS content toward business application.

Course (New) - Creation/Delivery: Conventional.

Course (New) - Creation/Delivery: Online

2015-2016 - Course design. Redesigned online delivery and materials to advanced coverage of MS Excel and Access and MIS materials toward a business application.

Course (New) - Creation/Delivery: Online.

2009-2010 - Developed and implemented Information Systems in Business online using multimedia tools. This course is offered every term. Course (New) - Creation/Delivery: Online.

2009-2010 - Developed and implemented Spreadsheet Modeling for Business Applications online using multimedia tools. This course will be offered every term. Course (New) - Creation/Delivery: Online.

Student Assign-Independent Studies

2014-2015 - 3 students. Supervision and training of student lab facilitators in MISC 311 Student Assign-Independent Studies.

2013-2014 - 3 students. Supervision and training of student lab facilitators in MISC 311 Student Assign-Independent Studies.

2012-2013 - 8 students. Supervision and training of student lab facilitators in MISC 311 Student Assign-Independent Studies.

2011-2012 - 8 students. Supervision and training of student lab facilitators in MISC 311 courses Student Assign-Independent Studies.

2009-2010 - 8 students. Supervision and training of student lab facilitators for MISC 311 Student Assign-Independent Studies.

2008-2009 - 8 students. Supervision and training of student lab facilitators for MISC 311 Student Assign-Independent Studies.

2007-2008 - 1 student. Supervised independent studies in an advanced web design course. Student Assign-Independent Studies.

2007-2008 - 3 students. Supervision and training of student lab facilitators for MISC 311 Student Assign-Independent Studies.

Innovations in Course Content / Presentation

2015-2016 - Course redesign. Redesigned course to advanced MS Excel and Access coverage utilizing a simulation program and coverage of MIS content toward business applications. Innovations in Course Content / Presentation.

2014-2015 - Redesign lecture material to include student centered learning utilizing Jeopardy. Second term of implementation with positive feedback from students. Attendance has greatly improved to close to 100% compared to approximately 75% previously. Evaluation of effective learning has not been completed at this time. Innovations in Course Content / Presentation.

2013-2014 - Conversion and implementation of all course's materials into new Learning Management System - Canvas. Innovations in Course Content / Presentation.

2013-2014 - Successful implementation of Case Studies in core Information Technology course to enhance students' interest and learning. Innovations in Course Content / Presentation.

2008-2009 - Began implementing online testing using Blackboard and the Respondus Lockdown Browser to ensure students are regularly studying the course material. Innovations in Course Content / Presentation.

2007-2008 - Participated in redesign of CPLA 120, 100, 101 (computer literacy courses) based on research in area. Proposed a self-taught, just-in-time learning experience. Not yet implemented due to lack of resources. Innovations in Course Content / Presentation.

2006-2007 - Incorporated classroom use of clickers for immediate student responses. Innovations in Course Content / Presentation.

2006-2007 - Incorporated Blackboard into courses. Innovations in Course Content / Presentation.

2003-2004 - Incorporation of computer based crossword assignment in MISC 311. Allows the creation of assignments based on the text's terminology pertinent to student learning. Innovations in Course Content / Presentation.

INTELLECTUAL CONTRIBUTIONS:

Refereed Proceedings

Full Paper

Morgan, D. (in press, 2015). The U.S. Drug Supply Chain Security Act of 2013 and It's Information System Implementation. In Duanning Zhou, Debra Morgan, Vance Cooney, Daryl Jones (Ed.) *CSWIM: 9th China Summer Workshop on Information Management*.

SERVICE:

Service to the University

Department Assignments

Member:

2006-2007 – 2010-2011: AIS Department Faculty

College Assignments

Member:

2008-2009 – 2012-2013: Business Faculty

2005-2006 – 2012-2013: CBPA Faculty

2006-2007 – 2007-2008: Business Faculty

2005-2006: Business Faculty

Service to the Profession

Other Professional Service Activities

2014-2015: CBPA faculty, Cheney/Spokane, Washington. Provide staff and faculty with technical support in hardware, software, and internet applications on a regular basis.

2013-2014: CBPA faculty/staff, Cheney/Spokane, Washington. Provide staff and faculty with technical support in hardware, software, and internet applications on a regular basis.

2012-2013: CBPA faculty/staff, Cheney/Spokane, Washington. Provide technical support including hardware, software, Blackboard, Canvas, publisher's testing banks to faculty and staff members.

2011-2012: CBPA faculty/staff, Cheney/Spokane, Washington. Provide technical support including hardware, software, Blackboard, publisher's testing banks and software to faculty and staff members.

2010-2011: CBPA faculty/staff, Cheney/Spokane, Washington. Provide technical support including hardware, software, Blackboard, publisher's testing banks and software to faculty and staff members.

2009-2010: CBPA faculty/staff, Cheney/Spokane, Washington. Provide technical support including hardware, software, Blackboard, publisher's testing banks and software to faculty and staff members.

2008-2009: CBPA, Cheney/Spokane, Washington. Provide staff and faculty with technical support in hardware, software, and internet applications on a regular basis.

2007-2008: Technical support, Software, Hardware, Internet, Spokane/Cheney, Washington. Continuous technical support in hardware, software, and internet applications. Approximately 120 hours paid consulting.

2007-2008: Manual development for einstruction CPS response system, Cheney, Washington. Developing a simplified user manual for einstruction CPS Response System usage for colleagues at EWU.

2006-2007: CBPA, Cheney/Spokane, Washington. Provide staff and faculty with technical support in hardware, software, and internet applications on a regular basis.

2006-2007: Social Security Administration, Spokane, Washington. Developed an Excel spreadsheet with a programmed macro for Kasey Benson at the Social Security Administration, Spokane, WA.

Service to the Community

Other Community Service Activities

2014-2015: Community consulting, Technical support consulting, Volunteer technical support, software, hardware, internet, web development and applications. Technical support, software, hardware, internet, and applications. Approximately 5 hours weekly non-paid consulting, Spokane/Cheney, Washington (State).

2013-2014: Washington State FBLA Business Leadership Competition,

Judge for 2013 Washington State FBLA Business Leadership Competition in Spokane judging the presentations of Network Design, The ability to evaluate the needs of an organization and then design and implement network solutions.

2012-2013: Community technical support, Consulting, Volunteer technical support, software, hardware, internet, web development and applications. Technical support, software, hardware, internet, and applications. 150 hours non-paid consulting, Spokane/Cheney, Washington (State). Much of this support has entailed the new operating systems, Vista, Windows 7, Windows 8, e-books.

2009-2010 – 2010-2011: Consulting, Community technical support, Consulting, Volunteer technical support, software, hardware, internet, web development and applications. Technical support, software, hardware, internet, and applications.

2008-2009: Consulting, Volunteer technical support, software, hardware, internet, web development and applications. Technical support, software, hardware, internet, and applications. 150 hours non-paid consulting, Spokane/Cheney, Washington (State). Much of this support has entailed the new operating systems, Vista and Windows 7 Spokane/Cheney, Washington (State).

2007-2008: Computer Technical support Hardware/Software/Internet, Technical support for 45 hours voluntary.

1998-1999: Betz Elementary School, Cheney School District, Taught a pilot keyboarding program at local elementary school.

Faculty Development

Assurance of Learning - Professional Development

2013-2014: Assurance of Learning Seminar, Spokane, Washington. Dr. Karen Tarnoff conducted a two-day seminar for CBPA faculty. October 2013

Instructional-Related Conference

2013-2014: Modern Artificial Intelligence and Cognitive Science Conference, Spokane, Washington. Attended the 25th annual Modern Artificial Intelligence and Cognitive Science Conference. Sponsored by OMRON Global and Next It. April 26, 2014

2011-2012: Annual Conference on Distance Teaching and Learning, Madison, Wisconsin.

Instruction Related Workshop

2014-2015: CBPA, Cheney/Spokane, Washington. Teaching and Learning workshops pertaining to Learning Management Tools in Canvas

2012-2013: CBPA, Spokane, Washington. Teaching and Learning workshops pertaining to Learning Management Tools in Blackboard and Canvas

2011-2012: CBPA, Cheney/Spokane, Washington. Teaching and Learning workshops pertaining to Learning Management Tools in Blackboard.

2010-2011: CBPA, Cheney/Spokane, Washington. Teaching and Learning workshops pertaining to Learning Management Tools in Blackboard.

2009-2010: CBPA, Cheney/Spokane, Washington. Teaching and Learning workshops pertaining to Learning Management Tools in Blackboard.

2008-2009: CBPA Spring 2009 Writing Workshop, Spokane, Washington.

Other Professional Development

2015-2016: New Course Development, Spokane/Cheney/Pacific Northwest, Washington. Redesigned distance learning course in Information Systems in Business using multimedia tools and regularly offer the course.

2008-2009: New Course Development, Spokane/Cheney/Pacific Northwest, Washington. Developed distance learning course in Spreadsheet Modeling for Business Applications using multimedia tools and regularly offer the course.

2008-2009: New Course Development, Spokane, Washington. Designed and taught new course, Multimedia Business Documents for Business Education Students. Developed an outline of course materials for Washington State to meet required criteria for Business Education Students.

2007-2008: New course development and offering, Spokane, Washington. Developed and taught new summer 2008 course, MISC 498 Web Design and Creation. Will continue offering the course summer 2009.

Professional Seminars / Workshops

2014-2015: Fred Pryor Seminars - Project Management Workshop, Spokane, Washington. PM/Project Management Workshop 6 hrs. - 1 day seminar
Enhance business skills for Project Management 12/05/2014

Technology-Related Training

2013-2014: Canvas, Cheney, Washington.

Conversion and implementation of all courses, face-to-face and distance learning, into new Learning Management System Canvas.

Honors-Awards-Grants

Award

2002-2003: Eastern Washington University

Honor

2009-2010: Phi Kappa Phi